

TEXT BANKING USER GUIDE

Receive account information in a convenient way by texting your Notre Dame FCU at 46247 (IM247)!

WITH TEXT BANKING, YOU CAN...

Send a text message command to receive text message replies regarding the balance of your savings, checking, certificates, and loans.

HOW TO GET STARTED

You can enroll in Text Banking by clicking on the “Go Mobile” button on the Online Banking toolbar. Then select Text Banking Home to access the enrollment screens. After enrollment, text commands to 46247 (IM247).

TEXT BANKING COMMANDS

The following are Text Banking command examples and their responses. You can also access a list of these commands via a link in Online Banking during the Text Banking enrollment process. These commands may be sent to 46247 (IM247).

BAL → Balance for up to three savings or checking accounts

BAL+NICKNAME → (Example: BAL NDFCU) Balance for up to three savings and/or checking accounts, where NICKNAME is the 1-6 character nickname for your membership assigned within Online Banking

BAL+SUFFIX → (Example: BAL 000) Balance for a specific account, where SUFFIX is the 3-digit account suffix

BAL+NICKNAME+SUFFIX → (Example: BAL NDFCU 000) Balance for a specific membership and account combination

STOP → Turns off all text banking

STOP+NICKNAME → (Example: STOP NDFCU) Turns off text banking for a specific credit union account

HELP → The customer service number

(Be sure to leave a space between commands)

Your mobile phone carrier may charge you standard text messaging fees. Please check with your mobile phone carrier if you aren't sure what fees apply when you send and receive text messages.